

SHRIRAM FINANCE LIMITED

CIN: L65191TN1979PLC007874

Regd. Office: Sri Towers, Plot no. 14A, South Phase, Industrial Estate,

Guindy, Chennai – 600 032, Tamil Nadu, India.

Tel: 044 485 24 666 Fax: 044 485 25 666.

Website- www.shriramfinance.in**Name and Contact details of the Nodal Officers of the Company**

Sr. No.	Name	Designation	Office Address	Contact Number	Email id
1	Ms. Uma Maheswari VR	Grievance Redressal Officer	Shriram Finance Limited, 12, Ramaswamy Street, T Nagar Chennai – 600 017	044 – 24642733	grievance@shriramfinance.in
2	Mr. B Gurumurthi	Principal Nodal Officer	Shriram Finance Limited, 144, Santhome High Road, Chennai-600004	044 - 24642733	principalnodalofficer@shriramfinance.in
3	Mr. Bhaarat Aman	Nodal Officer - North	Shriram Finance Limited, Shivay Building, 2nd Floor, Plot No.4, Sector 11, Dwaraka, New Delhi – 110075	9355047027	nodalofficernorth@shriramfinance.in
4	Mr. Dhanunjay Bhoga	Nodal Officer - West	Shriram Finance Limited, Neco Chambers, Plot No.48, Sector 11, CBD Belapur, Navi Mumbai – 400614	022 - 41155900	nodalofficerwest@shriramfinance.in
5	Mr. Muralidhar Reddy	Nodal Officer - East	Shriram Finance Limited, 4th Floor, Shrachi Tower, 686, Anandapur, E M Bye Pass, Kolkata 700107	033- 44000200	nodalofficereast@shriramfinance.in
6	Ms. S Sumathi	Nodal Officer for BUDS (Banning of Unregulated Deposit Schemes)	Shriram Finance Limited, 12, Ramaswamy Street, T Nagar Chennai – 600 017	044– 24642733	customersupport@shriramfinance.in
7	Mr. K Vasanth Kumar	Digital Grievance Redressal Officer	Shriram Finance Limited, 12, Ramaswamy Street, T Nagar Chennai – 600 017	044– 24642733	support@shriramfinance.in

In respect of complaints received from customers, the Company shall be responding to the customer within a maximum period of 30 days from the date of receipt of the complaint.

If the customer has not received any response within 30 days (or) if the customer is not satisfied with the response, then he/she may raise a complaint with Reserve Bank of India, either through RBI CMS Portal or RBI Contact Centre as mentioned below:

RBI CMS Portal : <https://cms.rbi.org.in>
RBI Contact Centre Phone Number : 14448
RBI Postal Address : Reserve Bank of India
Centralised Receipt and Processing Centre,
4th Floor, Sector 17, Chandigarh – 160017